

## Press Information



# Waste Solutions SK invests in new software to optimise commercial waste operations

Waste Solutions SK, a subsidiary company of Solutions SK has chosen Whitespace's Power Suite software to run its growing Commercial Waste operations. The software enables the company to record, manage and administer all its Commercial Waste operations – as well as delivering critical management information and ensuring accurate customer invoicing. Expected benefits include an increase in efficiency, payment debt and increased revenue creation and collection.

Nic Cox, Managing Director of Solutions SK, said: "The Company is in the process of reshaping the collection of commercial waste and everything we do is aimed at making the process quicker, easier and more efficient. We recognised the need for a commercial waste solution that was capable of managing our processes, associated with both waste and payment collection. It is envisaged Whitespace's Power Suite system will make our commercial waste operations even more effective and customer focused - in line with the Company's over-arching corporate strategy."

For the Company's rounds and routing activities, the system's multi layered scheduling engine allows the allocation of containers, mixed bins and sacks, or services against locations and is mapped over time. The system's worksheets module deals with all ad-hoc activities and supports processes that include the delivery and collection of containers and sacks – as well as complaints. The system also automatically creates Duty of Care agreements.

For invoicing and customer care activities, the system's single database integrates with the Company's IT systems including its SAP accounts. The system produces exportable reports on all aspects of system information and also logs and monitors contracts, together with variations for both scheduled and unscheduled work - in addition to complaints and resulting remedial action.



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This ensures that all customer invoicing and queries accurately reflect the information and history across the entire Commercial Waste department - maximising revenue creation/collection and liberating its staff resources, by reducing the amount of manual data input.

The Company can also produce reports on the success of its Commercial Waste department, both in terms of efficiencies and waste targets

The Power Suite system is based on a Microsoft .Net platform resulting in a fully web enabled application. At the heart of the system is a common database based on the industry standard SQL from Microsoft.

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### **About Whitespace**

Whitespace Waste Software is the Market Leader in the supply of Environmental Services Software Solutions to the UK Local Authorities market. Since 2005, Whitespace has grown rapidly in size with now over 40 UK customers that include Unitary, County, Metropolitan, Borough and District Councils. Whitespace's waste management solution, Power Suite, consists of products that enable Local Authorities to efficiently manage their domestic and trade waste collection/disposal services, together with street cleansing operations. The software also centrally manages and integrates disposal costs and automates the production of WasteDataFlow statistics across any combination of County, Metropolitan, Borough and District Councils and Contractors.

[www.whitespacews.com](http://www.whitespacews.com)

### **About Waste Solutions SK**

Waste Solutions SK is a subsidiary company of Solutions SK Ltd, providing a local, reliable and high quality commercial waste and recycling service for businesses in Stockport and the surrounding areas.

### **For more information contact:**

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